



# SONJA KILL MEMORIAL HOSPITAL ACTIVITY REPORT 2026

*The Sonja Kill Memorial Hospital is a non profit hospital and training center that improves the health of families and their communities by delivering high-quality, patient-centered care, regarding of their ability to pay.*



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# SONJA KILL MEMORIAL HOSPITAL ACTIVITY REPORT 2026



## Our Key Focus Areas

### A message from Dr. Cornelia Haener, Executive of Sonja Kill Memorial Hospital

As we begin the year 2026, I am pleased to share with you the progress and continued dedication of our team at Sonja Kill Memorial Hospital during the first quarter of this year.

Over the past months, we have remained focused on our mission to provide compassionate, high-quality healthcare to all, regardless of their circumstances. Every patient we serve reminds us why our work matters.

- **Strengthening Patient Care**

We have continued to enhance our services across all departments, ensuring timely, safe, and patient-centered care. From outpatient consultations to emergency services, our teams are committed to delivering excellence every day.

- **Advancing Medical Services**

This quarter, we have made important progress in developing our surgical capacity, including the continued implementation of laparoscopic surgery. These advancements allow us to offer safer procedures, faster recovery, and improved outcomes for our patients.

- **Supporting Women and Children**

Maternal and child health remains a priority. We have strengthened antenatal care, safe delivery services, and pediatric follow-up, helping mothers and children receive the care they need for a healthy future.

- **Investing in Our Staff**

We believe that quality care begins with skilled and motivated staff. Through ongoing training programs—including emergency response and fire safety training—we continue to equip our teams with the knowledge and confidence to respond effectively in all situations.

- **Engaging with Our Community**

Our work goes beyond hospital walls. Through volunteer involvement and outreach efforts, we aim to build stronger connections and improve access to healthcare for the communities we serve.

Each of these efforts reflects the dedication of our staff, the trust of our patients, and the generous support of our partners and donors.

As we move forward in 2026, we remain committed to continuous improvement, innovation, and compassionate care. Together, we will continue to make a meaningful difference in the lives of those who rely on us.



WITH SINCERE GRATITUDE, DR. CORNELIA HAENER EXECUTIVE OFFICER



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## Women and Children's Care

At Sonja Kill Memorial Hospital, the Women and Children's Department continues to play a vital role in delivering comprehensive, compassionate, and high-quality care to mothers and children in our community. During the first quarter of 2026, the department remained focused on ensuring safe motherhood, healthy newborns, and strong early childhood development.



### Maternal Health Services

Our maternity team provided continuous support to expectant mothers through:

- Regular antenatal care (ANC) visits to monitor pregnancy progress
- Early identification of high-risk pregnancies
- Health education on nutrition, hygiene, and birth preparedness
- Safe and skilled delivery services were ensured 24/7, with trained midwives and doctors working together to provide a secure environment for both mother and baby.
- Postnatal care services were also strengthened, including:
  - Monitoring recovery after delivery
  - Breastfeeding support and counseling
  - Education on newborn care at home.

### Newborn and Pediatric Care

The Pediatric Department continues to provide essential healthcare services for infants and children, focusing on prevention, early diagnosis, and treatment.

#### Key activities included:

- Routine child health consultations
  - Growth monitoring and developmental assessments
  - Vaccination support and health education for parents
  - Management of common childhood illnesses
- Our team is dedicated to ensuring that every child receives timely and appropriate care in a child-friendly environment.

### Family-Centered Approach

At SKMH, we believe that caring for women and children means supporting the whole family. Our healthcare providers work closely with parents and caregivers to ensure they are informed, confident, and supported throughout their healthcare journey.

### Looking Ahead

Moving forward, the department will continue to:

- Strengthen preventive care and early detection
- Improve access to maternal and pediatric services

**ENHANCE EDUCATION PROGRAMS FOR FAMILIES OUR GOAL REMAINS CLEAR: TO ENSURE THAT EVERY MOTHER AND EVERY CHILD RECEIVES SAFE, RESPECTFUL, AND HIGH-QUALITY CARE.**



# SONJA KILL MEMORIAL HOSPITAL ACTIVITY REPORT 2026

## Surgery.



*The Surgical Department at Sonja Kill Memorial Hospital continues to provide safe, effective, and patient-centered surgical care, contributing significantly to improved health outcomes in our community.*

*During the first quarter of 2026, the department successfully performed a wide range of procedures, supported by a skilled multidisciplinary team of surgeons, anesthetists, and nursing staff.*

*Comprehensive Surgical Services.*

### OUR TEAM DELIVERED BOTH ELECTIVE AND EMERGENCY SURGICAL PROCEDURES, INCLUDING:

- General surgery cases
- Minor and major operative interventions
- Emergency surgeries requiring immediate attention
- Each procedure was carried out following strict clinical protocols to ensure patient safety and high standards of care.

### THE LAPAROSCOPIC APPROACH OFFERS SEVERAL ADVANTAGES:

- Smaller incisions
- Reduced postoperative pain
- Faster recovery time
- Shorter hospital stays
- The introduction and expansion of these techniques mark an important step in enhancing surgical quality and patient experience.

### ADVANCEMENT IN SURGICAL TECHNIQUES

A key highlight this quarter has been the continued development of laparoscopic (minimally invasive) surgery at SKMH.

### PATIENT SAFETY AND QUALITY CARE

**Patient safety remains at the core of all surgical services. The department maintains:**

- Strict infection prevention and control measures
- Careful pre-operative assessment and planning
- Continuous monitoring during and after surgery
- Close post-operative follow-up care.

### TEAMWORK AND CAPACITY BUILDING

The success of the Surgical Department is driven by strong teamwork and continuous professional development. Regular training and collaboration ensure that staff remain up to date with best practices and evolving medical standards.



## SONJA KILL MEMORIAL HOSPITAL ACTIVITY REPORT 2026

### Emergency Department: Ready Every Second, Saving Lives Every Day

At Sonja Kill Memorial Hospital (SKMH), the Emergency Department remains a vital frontline service, providing immediate and life-saving care to patients in critical conditions—24 hours a day, 7 days a week. From road traffic accidents and acute illnesses to pediatric emergencies and obstetric complications, our dedicated team is always prepared to respond with speed, skill, and compassion.

During the first quarter of 2026, the Emergency Department managed a high volume of urgent cases, reflecting the community's growing trust in SKMH as a reliable provider of emergency care. Each case is handled by a multidisciplinary team of doctors, nurses, and support staff who are trained to make rapid, accurate decisions under pressure.



A key highlight this quarter was the continued strengthening of emergency response capacity through training and collaboration. Our staff participated in hands-on emergency drills and received additional support from international medical volunteers, enhancing their skills in trauma care, resuscitation, and patient stabilization. These efforts ensure that patients receive timely and effective treatment during the most critical moments.

In addition to clinical care, the department has focused on improving patient flow and reducing waiting times, ensuring that every patient is assessed and treated as quickly as possible. The integration of clear triage protocols has helped prioritize cases based on severity, allowing the team to deliver the right care at the right time.

The Emergency Department at SKMH is more than just a place for urgent treatment—it is a symbol of hope and reassurance for the community.

Whether day or night, our team stands ready to serve, committed to saving lives and providing compassionate care when it matters most.



# SONJA KILL MEMORIAL HOSPITAL ACTIVITY REPORT 2026

## Volunteer & Training Activities

### Fire Safety Training with HVO Volunteers

During the first quarter of 2026, Sonja Kill Memorial Hospital strengthened its commitment to safety and staff development through a Fire Safety Training Program, conducted in collaboration with international volunteers from Health Volunteers Overseas (HVO).

This important training aimed to improve the preparedness of hospital staff in responding effectively to fire emergencies and ensuring the safety of patients, visitors, and colleagues.

### The program included both theoretical and practical sessions, covering:

- Fire prevention awareness within hospital settings
- Emergency response procedures and evacuation planning
- Safe and correct use of fire extinguishers
- Team coordination during emergency situations
- Staff actively participated in hands-on exercises, allowing them to build confidence and respond quickly in real-life scenarios.



The involvement of HVO volunteers reflects the strong collaboration between SKMH and international partners, who contribute their expertise to enhance the skills and knowledge of local healthcare professionals.

These partnerships play a vital role in supporting continuous learning and improving overall hospital standards.

Ensuring a safe environment is essential for delivering quality healthcare. Through this training, SKMH continues to reinforce a culture of safety, preparedness, and responsibility across all departments.





## SONJA KILL MEMORIAL HOSPITAL ACTIVITY REPORT 2026

### Staff spotlight

#### Leading with Precision and Compassion: Dr. Ou Chenda

At Sonja Kill Memorial Hospital (SKMH), the strength of our surgical care lies in the expertise and dedication of our medical professionals. At the forefront of this vital department is Dr. Ou Chenda, who leads the Surgical Department with exceptional skill, commitment, and compassion.

With extensive experience in surgical care, Dr. Chenda plays a crucial role in ensuring that patients receive safe, effective, and high-quality treatment. Her leadership goes beyond the operating room—she is deeply involved in guiding her team, maintaining clinical standards, and continuously improving surgical services at SKMH.

Known for her calm and focused approach, Dr. Chenda brings confidence to both her patients and colleagues. She understands that surgery can be a life-changing moment, and she is dedicated to providing not only medical excellence but also reassurance and clear communication to patients and their families.

Under her leadership, the Surgical Department continues to grow in both capability and quality. She actively supports teamwork, encourages professional development, and fosters a culture where patient safety and care always come first.

Dr. Ou Chenda's dedication reflects the mission of SKMH—to provide compassionate, patient-centered care. Her work is a powerful reminder that behind every successful surgery is a team led by expertise, trust, and a genuine commitment to healing.





## SONJA KILL MEMORIAL HOSPITAL ACTIVITY REPORT 2026

### Calm Under Pressure: Mr. Ieng Chandara

In the fast-paced environment of the Emergency Department at Sonja Kill Memorial Hospital (SKMH), every second counts. At the center of this critical care is Mr. Ieng Chandara, the Charge Nurse, whose leadership, quick decision-making, and dedication ensure that patients receive timely and lifesaving care.

With strong clinical skills and years of experience, Mr. Chandara plays a vital role in coordinating emergency services. He oversees the nursing team, supports doctors during urgent cases, and ensures that each patient is assessed and treated as quickly and effectively as possible. His ability to remain calm under pressure brings stability and confidence to the entire team.



Beyond his technical expertise, Mr. Chandara is known for his compassion and professionalism. He understands that patients arriving at the Emergency Department are often in distress, and he works to provide reassurance not only through care, but also through clear communication and empathy.

As a leader, he is committed to strengthening teamwork and continuously improving the quality of emergency services. He mentors junior staff, encourages collaboration, and helps maintain a high standard of patient care even in the most challenging situations.

Mr. Ieng Chandara's dedication reflects the heart of emergency care at SKMH—where skill, speed, and compassion come together to save lives.



## SONJA KILL MEMORIAL HOSPITAL ACTIVITY REPORT 2026

### A Heart for Service: The Story of Miss. Kong Chandy

At Sonja Kill Memorial Hospital (SKMH), every staff member plays a vital role in creating a compassionate and efficient environment for patients. Among them is Miss. Chandy, who serves as both an Operation Assistant and the Head of Customer Service—a dual role that reflects her dedication, leadership, and passion for patient care.

Miss. Chandy and her team are often one of the first faces patients encounter when they arrive at SKMH. With the welcoming smile and attentive approach, ensures that every patient feels heard, respected, and supported from the very beginning of their journey. Her commitment goes beyond simple service—she builds trust and comfort in moments when patients and families need it most.



In her role as Operation Assistant, Miss. Chandy works behind the scenes to ensure that daily hospital operations run smoothly and efficiently. From coordinating departments to supporting clinical teams, she plays a key part in maintaining the high standards of care that SKMH is known for. As the Head of Customer Service, she leads her team with professionalism and empathy. She continuously works to improve patient experience, guiding her team to deliver clear communication, timely assistance, and compassionate care. Her leadership has strengthened the connection between patients and the hospital, helping to create a more patient-centered environment.

Miss. Chandy's dedication, teamwork, and positive spirit make her an invaluable member of the SKMH family. Her story is a reminder that excellent healthcare is not only about medical treatment—but also about kindness, understanding, and human connection.



## SONJA KILL MEMORIAL HOSPITAL ACTIVITY REPORT 2026

### Keeping Healthcare Running Safely: Mr. Dorn David

At Sonja Kill Memorial Hospital (SKMH), safe and effective patient care depends not only on medical staff, but also on the reliable performance of medical equipment. Behind this essential support is Mr. David, our Biomedical Technician, who plays a key role in ensuring that all medical devices function accurately and safely.

Mr. David is responsible for the installation, maintenance, and repair of a wide range of medical equipment used across the hospital. From patient monitoring systems to diagnostic and emergency devices, he works diligently to make sure every machine is ready when needed. His attention to detail helps prevent equipment failure and supports smooth clinical operations.

Working closely with doctors, nurses, and other departments, Mr. David responds quickly to technical issues, especially in urgent situations where equipment reliability is critical. His presence gives confidence to clinical teams, knowing that technical support is always available.

In addition to maintenance work, he also contributes to training hospital staff on the proper use of medical equipment, helping to improve safety and efficiency across departments. His commitment ensures that technology is used correctly to support high-quality patient care.

Mr. Dorn David's work may often be behind the scenes, but its impact is seen in every successful treatment and safe procedure at SKMH. His dedication reflects the hospital's commitment to excellence, safety, and continuous improvement in patient care.





## SONJA KILL MEMORIAL HOSPITAL ACTIVITY REPORT 2026

### The "Tiny Fighters" and a Legacy of Hope at Sonja Kill Memorial Hospital

Every year, millions of babies begin their journey much earlier than expected. While we often celebrate the incredible strength of these "tiny fighters," understanding the urgency of their care is the first step toward saving lives.

Today, we share the story of Mrs. Ngoy Sreyphin from Prech village, Beong Nimol Commune, Chhouk District, Kampot Province. A young housewife who was pregnant experienced vaginal bleeding and was sent to a local hospital in her area for a hemostatic injection (to stop the bleeding). However, the bleeding persisted, leading to her transfer to another hospital in Kampot city. After three days of treatment, the bleeding stopped, her condition improved, and she returned home. Unfortunately, the following day, she experienced recurrent bleeding that was more severe than before, yet she felt no abdominal pain and her amniotic fluid remained normal. Consequently, the medical team decided to perform an emergency Cesarean section (C-section) while the baby was only eight months old.

The surgery was a success, but the road was difficult. Sreyphin remained unconscious for hours and required three units of blood. Her newborn son was born critically weak, pale, and struggling for oxygen. In that desperate moment, Sreyphin's sister-in-law made a decisive choice: she trusted Sonja Kill Memorial Hospital (SKMH) to save the baby's life.

After 20 days of intensive care in an incubator and professional medical attention, the baby has made a miraculous recovery. "I am deeply grateful to the doctors for their compassion," Sreyphin shared with a warm smile. "The hospital understood our financial struggles as a fishing family and reduced almost the entire cost, allowing us to pay only what we could afford."

What was even more surprising was that the patient's sister-in-law shared the reason why she chose our hospital. She explained that ten years ago, her own child's life was saved here after suffering from severe diarrhea and abdominal swelling when he was only seven days old.

**With tears in her eyes, she recounted: 'At that time, I had almost lost all hope, but this hospital gave my child a second life. Now, he is in the 3rd grade, and I want him to grow up to come and work at this very hospital.'**





## SONJA KILL MEMORIAL HOSPITAL ACTIVITY REPORT 2026

### Pediatric Department Update: Caring for Every Child's Health Journey

At Sonja Kill Memorial Hospital (SKMH), the Pediatric Department continues to be a vital center for delivering compassionate and high-quality care to children from newborns to adolescents. Our team remains dedicated to ensuring that every child receives safe, timely, and specialized medical attention in a child-friendly environment.

Over the recent period, the Pediatric Department has continued to manage a wide range of cases, from common childhood illnesses and infections to more complex medical conditions requiring inpatient care and close monitoring. The department also provides essential services such as routine check-ups, immunizations, nutritional support, and growth and developmental assessments to support healthy childhood development.



A key strength of the department is its close collaboration with the Neonatal Intensive Care Unit (NICU), which continues to provide life-saving care for premature and critically ill newborns. This specialized service remains an important referral point for families in the southern region of Cambodia, ensuring that vulnerable newborns receive the highest level of care.

In addition, the Pediatric team actively works alongside other departments such as Surgery, Radiology, Laboratory, and Physiotherapy to ensure comprehensive and coordinated care for every child. Continuous training and teamwork among staff help strengthen clinical skills and improve patient outcomes.

Despite challenges in healthcare demands, the Pediatric Department remains committed to its mission: to provide safe, gentle, and compassionate care for every child and to support families throughout their healthcare journey.

***At SKMH, we believe every child deserves a healthy start in life—and our Pediatric team continues to make this possible every day.***



## SONJA KILL MEMORIAL HOSPITAL ACTIVITY REPORT 2026

### Introducing the New Laparoscopy Service at SKMH: Advancing Minimally Invasive Surgery

Sonja Kill Memorial Hospital (SKMH) is proud to announce the development of its new Laparoscopy service, marking an important step forward in modern surgical care for our patients. This advanced service strengthens our commitment to providing safer, more effective, and less invasive surgical options. Laparoscopic surgery, also known as minimally invasive surgery, allows surgeons to perform procedures through small incisions using a camera and specialized instruments.



Compared to traditional open surgery, this approach often results in less pain, reduced risk of infection, shorter hospital stays, and faster recovery times for patients.

The introduction of this service at SKMH enhances our capacity to manage a variety of surgical conditions, including abdominal and gynecological cases, with improved precision and patient comfort. It also reflects the continuous growth of our Surgical Department under the leadership of our dedicated surgical team.



To support this new service, SKMH has invested in modern laparoscopic equipment and ongoing training for surgical staff. Our surgeons, anesthesiologists, and operating theatre teams are working closely together to ensure safe procedures and high standards of care in every operation.

This development would not be possible without the strong collaboration of our multidisciplinary teams, who continue to work together to improve patient outcomes and expand hospital services.

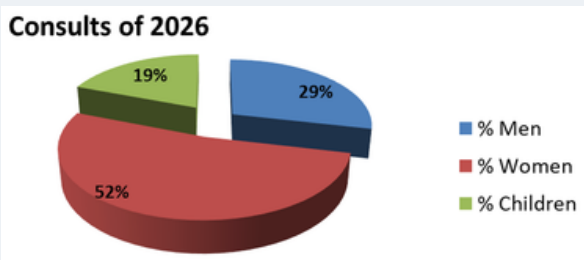
The launch of the Laparoscopy service represents SKMH's ongoing mission to bring modern, high-quality, and patient-centered healthcare to our community.



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## SKMH ACTIVITIES January - March

- 2,222 New patients were served January through March 2026.
- 168,462 Patients were served since opening in 2012, 54 % of these were women and children meeting the core mission
- 513,799 Consultations since opening in 2012, 53% of these were for women and children meeting our core mission
- 11,346 Patient Consultations were made January through March 2026
- 130 babies delivered January through March 2026
- 12 children served in NICU from January to March 2026
- 170 major procedures performed by the surgical and OBGYN team till March 2026
- 176units of blood donated till march 2026
- 272 people are currently employed at SKMH



## Blood Donor Statistics For 2026

Month	A Rh +	A Rh -	B Rh +	B Rh -	O Rh +	O Rh -	AB Rh +	AB Rh -	Sub Total	Total	Discarde	Hep B	Syp hilis	HIV	HCV
Jan	11	0	30	0	27	2	5	0	75	72	3	1	0	1	1
Feb	9	1	16	0	13	0	3	0	42	37	5	4	0	0	1
Mar	16	0	21	0	29	1	3	0	70	67	3	1	1	0	1

## Opportunities to support SKMH

- \$100 will sponsor
  - A simple birth delivery free of charge.
- \$250 will sponsor
  - Prenatal consultation with ultrasound for ten women free of charge
- A Caesarian section free of charge
- \$500 will sponsor
  - One emergency abdominal surgery free-of-charge
- \$6,000 will sponsor
  - One year of training for a young doctor

*“Kindness is the greatest healing balm, and when extended to those in need, it not only uplifts lives but transforms communities. Supporting a non-profit hospital is not just an act of charity; it is an investment in hope, health, and humanity.”*